

**EXHIBIT A:**

**POST-PETITION INVOICES**

| Invoice Number               | Invoice Month | Amount Outstanding         |
|------------------------------|---------------|----------------------------|
| CUSTINV-351-USOP-2018-000865 | November 2018 | \$97,742.65                |
| CUSTINV-351-USOP-2018-000870 | November 2018 | \$5,711.28                 |
| CUSTINV-351-USOP-2019-000053 | January 2019  | \$18,679.58                |
| CUSTINV-351-USOP-2019-000051 | January 2019  | \$40,024.24                |
| CUSTINV-351-USOP-2019-000050 | January 2019  | \$446,240.38               |
| CUSTINV-351-USOP-2019-000273 | February 2019 | \$13,670.55                |
| CUSTINV-351-USOP-2019-000272 | February 2019 | \$271,776.84               |
| CUSTINV-351-USOP-2019-000274 | February 2019 | \$54,350.78                |
| CUSTINV-351-USOP-2019-000275 | March 2019    | \$49,904.28                |
| <b><i>TOTAL:</i></b>         |               | <b><i>\$998,100.58</i></b> |

TELUS International (U.S.) Corp.  
2251 S Decatur Blvd.  
Las Vegas, NV 89102



+1 (702) 2387900

## INVOICE

| Date          | Invoice Number                    |
|---------------|-----------------------------------|
| 11/16/2018    | CUSTINV- 351-<br>USOP-2018-000865 |
| Payment Terms | Due Date                          |
| Net 30        | 12/16/2018                        |

Bill To:  
Sears  
333 Beverly Road  
Hoffman Estate, IL 60179  
United States of America

Remit To:

TELUS International (U.S.) Corp.  
2251 S Decatur Blvd.  
Las Vegas, NV 89102  
United States of America  
+1 (702) 2387900

Purchase Order Number **MEMO**  
Fiscal Period: Oct 7 to Oct 14 2018

| Sales Item         | Item Description   | Price Each | Quantity | Amount    |
|--------------------|--|------------|----------|-----------|
| Sears - Production | Sears Online Care Voice - Tenure (0-30 days) Production      |            |          | 1,305.86  |
| Sears - Production | Sears Online Care Voice - Tenure (30days & Above) Production |            |          | 65,168.92 |
| Sears - Others     | Sears Outbound Minutes (Toll Cost) Outbound                  |            |          | 368.79    |
| Sears - Training   | Sears - Training   |            |          | 30,037.50 |
| Sears - Others     | GPN ( [REDACTED] )   |            |          | 705.60    |
|                    | Penalty  |            |          | -949.74   |
|                    | Cisco Fee- Monthly Charges - Oct 2018                        |            |          | 746.76    |
|                    | Take The Lead Oct 2018 TTL result                            |            |          | 275.80    |
|                    | TTL Adhoc payout   |            |          | 62.16     |
|                    | Online Incentive   |            |          | 21.00     |

1. **What is the primary purpose of the study?** (e.g., to evaluate the effectiveness of a new treatment, to explore the relationship between two variables, to describe a population, etc.)

Please Remit Electronic Payments to

[REDACTED] | [REDACTED]  
[REDACTED] | [REDACTED]

|                             |                      |
|-----------------------------|----------------------|
| <b>Net Amount:</b>          | 97,742.65            |
| <b>Tax</b>                  | 0.00                 |
| <b>Total Invoice Amount</b> | <b>USD 97,742.65</b> |

TELUS International (U.S.) Corp.  
2251 S Decatur Blvd.  
Las Vegas, NV 89102



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## INVOICE

|               |                               |
|---------------|-------------------------------|
| Date          | Invoice Number                |
| 11/16/2018    | CUSTINV- 351-USOP-2018-000870 |
| Payment Terms | Due Date                      |
| Net 30        | 12/16/2018                    |

Bill To:  
Sears  
333 Beverly Road  
Hoffman Estate, IL 60179  
United States of America

Remit To:  
TELUS International (U.S.) Corp.  
2251 S Decatur Blvd.  
Las Vegas, NV 89102  
United States of America  
+1 (702) 2387900

Purchase Order Number **MEMO**  
Fiscal Period: Oct 07 to Oct 14 2018

| Sales Item       | Item Description   | Price Each | Quantity | Amount   |
|------------------|--|------------|----------|----------|
| Sears - Training | Sears Mattress Care Voice - Tenure (30+ days) Production | ■          | ■        | 5,711.28 |

Please Remit Electronic Payments to

[REDACTED] | [REDACTED]  
[REDACTED] | [REDACTED]

|                             |                     |
|-----------------------------|---------------------|
| <b>Net Amount:</b>          | 5,711.28            |
| <b>Tax</b>                  | 0.00                |
| <b>Total Invoice Amount</b> | <b>USD 5,711.28</b> |

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2251 S Decatur Blvd.  
Las Vegas, NV 89102



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## INVOICE

| Date          | Invoice Number                |
|---------------|-------------------------------|
| 01/15/2019    | CUSTINV- 351-USOP-2019-000053 |
| Payment Terms | Due Date                      |
| Net 30        | 02/14/2019                    |

Bill To:  
Sears  
333 Beverly Road  
Hoffman Estate, IL 60179  
United States of America

Remit To:  
TELUS International (U.S.) Corp.  
2251 S Decatur Blvd.  
Las Vegas, NV 89102  
United States of America  
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| Sales Item       | Item Description   | Price Each | Quantity | Amount    |
|------------------|--|------------|----------|-----------|
| Sears - Training | Sears Mattress Care Voice - Tenure (30> days) Production | ■          | ■        | 18,135.51 |
| Sears - Others   | Bonus/ Penalty   | ■          | ■        | 544.07    |

1. **What is the primary purpose of the study?** (e.g., to evaluate the effectiveness of a new treatment, to explore the relationship between two variables, to describe a population, etc.)

Please Remit Electronic Payments to

[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]

|                             |                      |
|-----------------------------|----------------------|
| Net Amount:                 | 18,679.58            |
| Tax                         | 0.00                 |
| <b>Total Invoice Amount</b> | <b>USD 18,679.58</b> |

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2251 S Decatur Blvd.  
Las Vegas, NV 89102



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## INVOICE

|               |                               |
|---------------|-------------------------------|
| Date          | Invoice Number                |
| 01/15/2019    | CUSTINV- 351-USOP-2019-000051 |
| Payment Terms | Due Date                      |
| Net 30        | 02/14/2019                    |

Bill To:  
Sears  
333 Beverly Road  
Hoffman Estate, IL 60179  
United States of America

Remit To:  
TELUS International (U.S.) Corp.  
2251 S Decatur Blvd.  
Las Vegas, NV 89102  
United States of America  
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| Sales Item         | Item Description         | Price Each | Quantity | Amount    |
|--------------------|--------------------------|------------|----------|-----------|
| Sears - Production | Sears Consumer Solutions |            |          | 33,274.24 |
| Sears - Training   | Sears - Training         |            |          | 6,750.00  |

1. **What is the primary purpose of the study?** (e.g., to evaluate the effectiveness of a new treatment, to explore a new research question, to describe a population, etc.)

Please Remit Electronic Payments to

[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]

|                             |                      |
|-----------------------------|----------------------|
| Net Amount:                 | 40,024.24            |
| Tax                         | 0.00                 |
| <b>Total Invoice Amount</b> | <b>USD 40,024.24</b> |

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Las Vegas, NV 89102



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## INVOICE

|               |                                   |
|---------------|-----------------------------------|
| Date          | Invoice Number                    |
| 01/15/2019    | CUSTINV- 351-<br>USOP-2019-000050 |
| Payment Terms | Due Date                          |
| Net 30        | 02/14/2019                        |

Bill To:  
Sears  
333 Beverly Road  
Hoffman Estate, IL 60179  
United States of America

Remit To:

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2251 S Decatur Blvd.  
Las Vegas, NV 89102  
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| Sales Item         | Item Description   | Price Each | Quantity | Amount     |
|--------------------|--|------------|----------|------------|
| Sears - Others     | GPN ( [REDACTED] )   |            |          | 2,520.00   |
| Sears - Production | Sears Online Care Chat                                       |            |          | 41,644.20  |
| Sears - Production | Sears Online Care Voice - Tenure (30days & Above) Production |            |          | 361,037.61 |
| Sears - Others     | Bonus/ Penalty   |            |          | 7,913.92   |
| Sears - Others     | Bonus/ Penalty   |            |          | -7,913.92  |
| Sears - Others     | Sears Outbound Minutes (Toll Cost) Outbound                  |            |          | 1,290.73   |
| Sears - Production | Sears Online Care Voice - Tenure (0-30 days) Production      |            |          | 34,658.34  |
|                    | Cisco Fee- Monthly Charges - Dec 2018                        |            |          | 2,667.00   |
|                    | Take The Lead Dec 2018 TTL result                            |            |          | 1,500.00   |
|                    | TTL Adhoc payout   |            |          | 589.50     |
|                    | Online Incentives  |            |          | 333.00     |

1. **What is the primary purpose of the study?** (e.g., to evaluate the effectiveness of a new treatment, to explore the relationship between two variables, to describe a population, etc.)

Please Remit Electronic Payments to

[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]

|                             |                       |
|-----------------------------|-----------------------|
| <b>Net Amount:</b>          | <b>446,240.38</b>     |
| <b>Tax</b>                  | <b>0.00</b>           |
| <b>Total Invoice Amount</b> | <b>USD 446,240.38</b> |

TELUS International (U.S.) Corp.  
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Las Vegas, NV 89102



## INVOICE

| Date          | Invoice Number                |
|---------------|-------------------------------|
| 02/22/2019    | CUSTINV- 351-USOP-2019-000273 |
| Payment Terms | Due Date                      |
| Net 60        | 04/23/2019                    |

COPY

|  |   |
|--|---|
| <b>Bill To:</b><br><br>Sears<br>333 Beverly Road<br>Hoffman Estate, IL 60179<br>United States of America | <b>Remit To:</b><br><br>TELUS International (U.S.) Corp.<br>2251 S Decatur Blvd.<br>Las Vegas, NV 89102<br>United States of America |
|--|---|

Purchase Order Number **MEMO**  
**JAN 2019 SERVICE PERIOD (MATTRESS CARE)**

| Sales Item       | Item Description   | Price Each | Quantity | Amount    |
|------------------|--|------------|----------|-----------|
| Sears - Training | Sears Mattress Care Voice - Tenure (30+ days) Production | ■          | ■        | 13,013.02 |
| Sears - Training | Minimum Commitment                                       | ■          | ■        | 397.27    |
| Sears - Others   | Bonus / Penalty  | ■          | ■        | 260.26    |

Please Remit Electronic Payments to

[REDACTED] | [REDACTED]  
[REDACTED] | [REDACTED]

|                             |                      |
|-----------------------------|----------------------|
| <b>Net Amount:</b>          | <b>13,670.55</b>     |
| <b>Tax</b>                  | <b>0.00</b>          |
| <b>Total Invoice Amount</b> | <b>USD 13,670.55</b> |

TELUS International (U.S.) Corp.  
2251 S Decatur Blvd.  
Las Vegas, NV 89102



INVOICE

| Date          | Invoice Number                |
|---------------|-------------------------------|
| 02/22/2019    | CUSTINV- 351-USOP-2019-000272 |
| Payment Terms | Due Date                      |
| Net 60        | 04/23/2019                    |

COPY

| Bill To:  |
|---|
| Sears<br>333 Beverly Road<br>Hoffman Estate, IL 60179<br>United States of America |

| Remit To:   |
|---|
| TELUS International (U.S.) Corp.<br>2251 S Decatur Blvd.<br>Las Vegas, NV 89102<br>United States of America |

| Purchase Order Number | MEMO                             |
|-----------------------|----------------------------------|
|                       | JAN 2019 SERVICE PERIOD (ONLINE) |

| Sales Item         | Item Description                     | Price Each | Quantity   | Amount     |
|--------------------|--------------------------------------|------------|------------|------------|
| Sears - Production | Tenure (30days & Above) : [REDACTED] | [REDACTED] | [REDACTED] | 232,292.04 |
| Sears - Production | Minimum Commitment                   | [REDACTED] | [REDACTED] | 13,468.28  |
| Sears - Production | Chat Revenue                         | [REDACTED] | [REDACTED] | 29,684.20  |
| Sears - Others     | Sears Outbound Minutes (Toll Cost)   | [REDACTED] | [REDACTED] | 1,063.70   |
| Sears - Others     | Outbound                             | [REDACTED] | [REDACTED] |            |
| Sears - Others     | GPN ([REDACTED])                     | [REDACTED] | [REDACTED] | 2,520.00   |
| Sears - Others     | Voice Bonus/ Penalty                 | [REDACTED] | [REDACTED] | -1,161.46  |
| Sears - Others     | December 2018 True Up                | [REDACTED] | [REDACTED] | -7,598.92  |
| Sears - Others     | Take The Lead Jan 2019 TTL result    | [REDACTED] | [REDACTED] | 1,140.00   |
| Sears - Others     | Online Incentives                    | [REDACTED] | [REDACTED] | 369.00     |

|            |
|------------|
| [REDACTED] |

| Please Remit Electronic Payments to |            |
|-------------------------------------|------------|
| [REDACTED]                          | [REDACTED] |

|                      |                |
|----------------------|----------------|
| Net Amount:          | 271,776.84     |
| Tax                  | 0.00           |
| Total Invoice Amount | USD 271,776.84 |

TELUS International (U.S.) Corp.  
2251 S Decatur Blvd.  
Las Vegas, NV 89102



INVOICE

| Date          | Invoice Number                |
|---------------|-------------------------------|
| 02/22/2019    | CUSTINV- 351-USOP-2019-000274 |
| Payment Terms | Due Date                      |
| Net 60        | 04/23/2019                    |

COPY

Bill To:

Sears  
333 Beverly Road  
Hoffman Estate, IL 60179  
United States of America

Remit To:

TELUS International (U.S.) Corp.  
2251 S Decatur Blvd.  
Las Vegas, NV 89102  
United States of America

|  |      |
|--|------|
| Purchase Order Number                        | MEMO |
| JAN 2019 SERVICE PERIOD (CONSUMER SOLUTIONS) |      |

| Sales Item         | Item Description         | Price Each | Quantity | Amount    |
|--------------------|--------------------------|------------|----------|-----------|
| Sears - Production | Sears Consumer Solutions |            |          | 31,961.21 |
| Sears - Training   | Sears - Training         |            |          | 12,150.00 |
| Sears - Others     | Dec True Up              |            |          | 10,239.57 |

|  |  |
|--|--|
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|                                     |            |
|-------------------------------------|------------|
| Please Remit Electronic Payments to |            |
| [REDACTED]                          | [REDACTED] |

|                      |               |
|----------------------|---------------|
| Net Amount:          | 54,350.78     |
| Tax                  | 0.00          |
| Total Invoice Amount | USD 54,350.78 |

TELUS International (U.S.) Corp.  
2251 S Decatur Blvd.  
Las Vegas, NV 89102



INVOICE

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| Date          | Invoice Number                |
|---------------|-------------------------------|
| 02/22/2019    | CUSTINV- 351-USOP-2019-000275 |
| Payment Terms | Due Date                      |
| Net 60        | 04/23/2019                    |

COPY

|   |   |
|---|---|
| Bill To:  | Remit To:   |
| Sears<br>333 Beverly Road<br>Hoffman Estate, IL 60179<br>United States of America | TELUS International (U.S.) Corp.<br>2251 S Decatur Blvd.<br>Las Vegas, NV 89102<br>United States of America<br>+1 (702) 2387900 |
| Purchase Order Number<br>JAN 2019 SERVICE PERIOD (REPAIR)                         | MEMO  |

| Sales Item         | Item Description                            | Price Each | Quantity | Amount    |
|--------------------|---|------------|----------|-----------|
| Sears - Production | Sears Repair - Tenure (30> days) Production |            |          | 10,867.83 |
| Sears - Training   | Sears - Training                            |            |          | 37,462.50 |
|                    | Repair Incentives                           |            |          | 1,573.95  |

|                                     |            |
|-------------------------------------|------------|
| Please Remit Electronic Payments to |            |
| [REDACTED]                          | [REDACTED] |

|                      |               |
|----------------------|---------------|
| Net Amount:          | 49,904.28     |
| Tax                  | 0.00          |
| Total Invoice Amount | USD 49,904.28 |